

(02884961)

Saugata Kumar Nag <sanag@extremenetworks.com>

Sat, Dec 16, 2023 at 4:27 PM

To: Alice Knag <alice@askalice.me>

Cc: Extreme Support <support@extremenetworks.com>, ENI RMA CSR <enimacs@extremenetworks.com>

Hi Alice,

As per the below order details you purchased AP650 online, may be from Ebay, however Extreme and our partners and reseller do not sell our product through E-com website. We do not support on the product purchased from such Ecom platform and grey market.

Regards,

Saugath Nag

From: Alice Knag <alice@askalice.me>
Sent: Sunday, December 17, 2023 4:48 AM
To: Saugata Kumar Nag <sanag@extremenetworks.com>
Subject: Re: (02884961)

External Email: Use caution in opening links or attachments.

Order details Printer friendly page

Order info	Time placed Jul 11, 2023 at 3:01 PM Order number 25-10272-08909 Total \$134.66 (1 item) Sold by secondhandnetworks	Shipping address	Alice Knag 7055 W 5th Ave Lakewood, Colorado 80226-1647 United States
Delivery info	Delivered on Fri, Jul 14, 2023 	Payment info	VISA Ending in 2733 \$134.66 Alice Knag Jul 11 at 3:04 PM 1 item \$125.00 Shipping Free Tax \$9.66 Order total \$134.66
Tracking details	Number 781001333536	How do you like our order details page? Tell us what you think	
Item info	Item number: 266175924208 Return window closed on Aug 13, 2023. Contact seller More actions		
Other actions	Contact seller		

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